

## How do I get Android apps?

The best place to get Android apps is the Play Store. Google sells apps here, along with other content like books and movies. Odds are you already have a Google account set up which is associated with your Play Store purchases. Remember that once you purchase or download an app, you can download it again at a later date if you want, so don't worry about deleting it or wanting to use it elsewhere. You'll need to provide credit card or other payment information if you want to purchase apps, though there are plenty of free options out there.



### First, let's open the Play Store.

1. Tap the Apps icon in the bottom-right of the home screen, or swipe up from the bottom.
2. Swipe left and right until you find the Play Store icon. Tap it.
3. The first time you tap here, you may be prompted to sign in with your Google credentials and payment information. It will also prompt you to allow back up of apps to your Google account, and require you to accept the terms and conditions.

Once you're within Google Play, you can search for a specific app or browse through larger categories.

### How to search for Android apps

1. Tap the Apps icon on the home screen. It usually looks like a bundle of dots at the bottom of the screen.
2. Swipe left and right until you find the Play Store icon. Tap it.
3. Tap the magnifying glass in the top-right, type in the name of the app you're looking for, and tap the magnifying glass on the keyboard to execute the search.
4. Once you have found your app click on install or the price, this may prompt for your password depending on your setup, and if it is an app that costs money.
5. Once install is complete, your new app should appear on your home screen.

## How do I get iPhone apps?

Getting your first iPhone or iPad is just the beginning. Thousands of developers have made over a million apps and games that can totally transform the device your holding in your hands. With each new app it can become your constant Facebook friend, your gateway to Snapchat, a tool to learn new languages, a way to brush up on math or science, your ticket to car services, a personal scanner, a way to edit documents on the go and, of course, an incredible portable gaming console. All you need to do is get started!



### First, let's open the Play Store.

1. Swipe left and right until you find the App Store icon above.
2. The first time you tap here, you may be prompted to sign in with your apple credentials and payment information. It will also require you to accept the terms and conditions.

Once you're within the app store, you can search for a specific app or browse through larger categories.

### How to search for apps and games in the App Store

1. Open the App Store app.
2. Tap the Search icon at the bottom of the screen.
3. Enter the app name that you are looking for.
4. Tap Search on your keyboard.
5. Once you have found your app click on get or the price, this may prompt for your password depending on your setup, and if it is an app that costs money. It will then give you the install option.
6. Once install is complete, your new app should appear on your home screen.

## Useful Apps for residents of Springfield, MA



### Nextdoor

Nextdoor is the free, private social network for you, your neighbors and your community. It's the easiest way to connect and talk with your neighbors about the things that matter in your neighborhood. When neighbors start talking, good things happen.

- **Quickly get the word out about a break-in**
- **Organize a neighborhood crime watch**
- **Recommend a trustworthy babysitter**
- **Find out who does the best paint job in town**
- **Ask for help finding a lost dog**
- **Find a new home for an outgrown bike**
- **Finally remember your neighbors' names**



### Springfield 311

Springfield 311 is a tool for residents of the City of Springfield, MA to request non-emergency services from the city anytime, anywhere.

The tool enables residents to request services and report a wide range of issues, similar to the City's 311 portal. This tool enables residents to take and attach pictures to requests for service and provide the exact location of the issue using GPS coordinates thus enabling the city to deliver services in a quicker and more effective manner.



### Massachusetts Alerts

Massachusetts Alerts is the must-have local emergency alerting app for residents of, and visitors to Massachusetts. The Massachusetts Emergency Management Agency (MEMA) will send you up-to-date public safety information to keep you informed and safe. You will receive public safety alerts relevant to where you are in the state. As long as your phone's Location Services are turned on, you will receive alerts and information based on your location, proximity to an event or incident, and the preferences you select. Your privacy is 100% protected. Massachusetts Alerts will never require personal information. There are no advertisements. No Spam. No direct marketing lists. You are in control every step of the way. Customize Alert Settings to receive public safety information that is relevant to you!

If you are in or near a public safety incident or major event, you will receive critical real-time information that will keep you safe and informed:

- **Severe Weather alerts**
- **Amber Alerts about missing children**
- **Critical information about natural disasters such as evacuation and shelter-in-place information**
- **Shelter information**
- **Information about power outages, including restoration times**
- **Tips to prepare and stay safe - and More**

Massachusetts Alerts is also a great way to locate nearby public safety facilities. Just tap "Places" and type what you're looking for, or use one of the handy preset categories. You'll get information about nearby fire stations, police departments, hospitals, and other public safety organizations that are close to you, with directions and links to call or get more information.